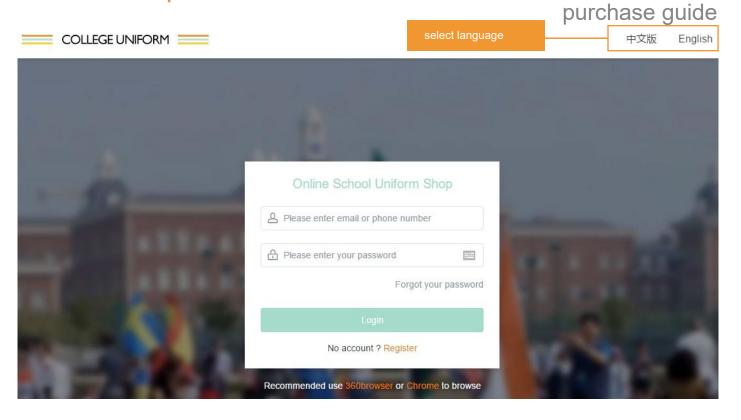
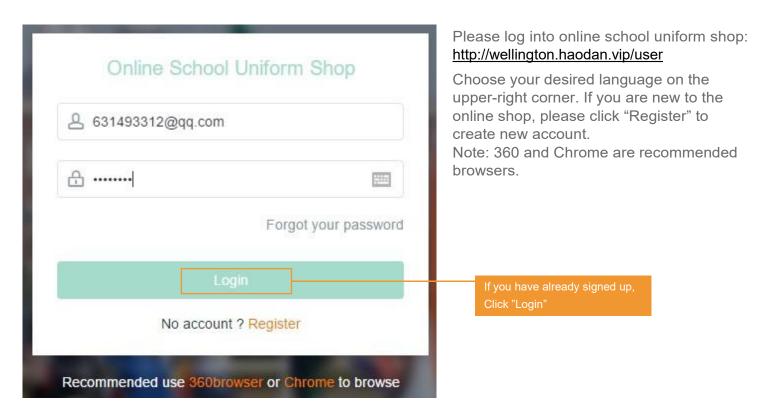
Uniform Online Shop Guide

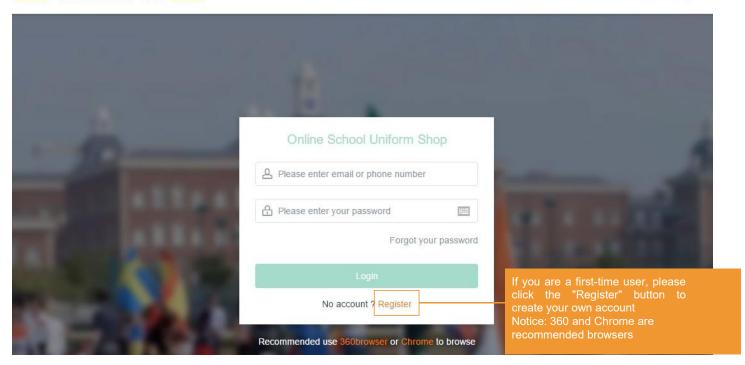
| Ä | Onl | ine Shop Guide | | P1-18 |
|--------------------------|--|--|--|------------------------|
| | 1. 2. 3. | Purchase guide General information After-sales service | | P1-16 P17 P16-18 |
| | Special Service 1. School uniform shop service 2. Uniform week service | | | -·P19 - 20 |
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Online Shop Purchase Guide

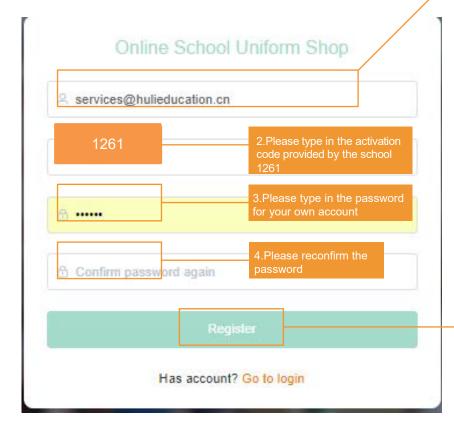








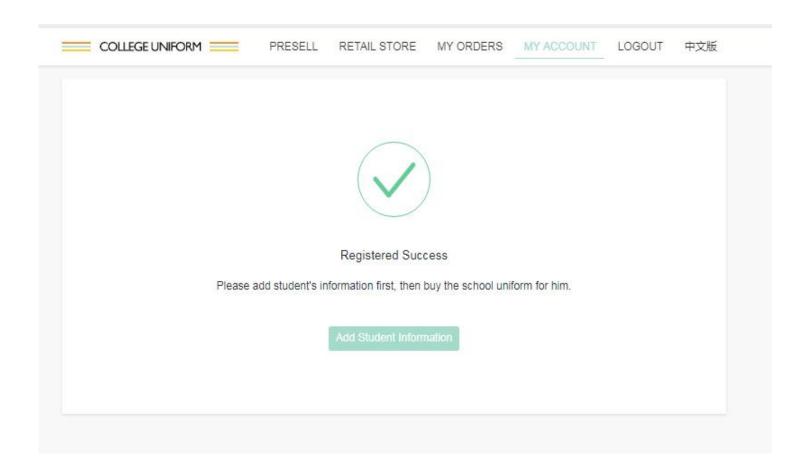
address or mobile phone number



Please note: the invitation code of each campus is different, and the invitation will be sent to parents. 1261

One account can set multiple student information. Can be in different areas of the school, different grades. Convenient to buy goods.

When parents of old students buy commodities, please change the information of students in time





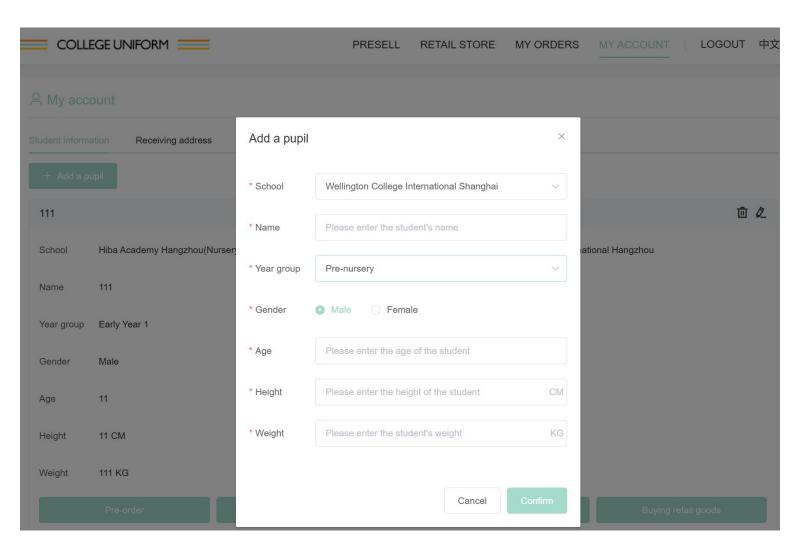
Jumping to this page is to indicate that you have successfully registered and can start shopping for your child

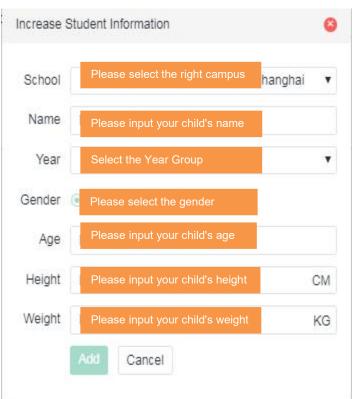
Registered Success

Please add student's information first, then buy the school uniform for him.

Add Student Information

1.Click here to add



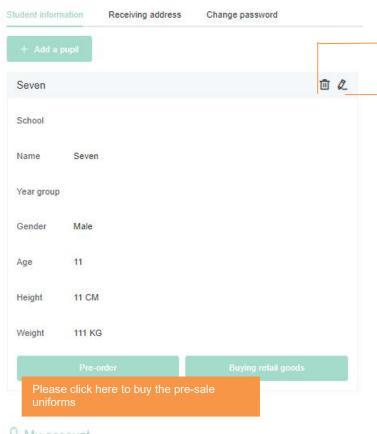


Please fill in the basic information of your child carefully and click "add".

Please note:

- 1. Please choose the right campus
- 2. The height unit of the child is "CM"
- 3. The weight unit is "KG".
- 4. Please select the correct year group, and the matching clothes of different years are also different. If the corresponding year group is selected, the system will automatically recommend the basic configuration of school uniforms for children in the year.

A My account



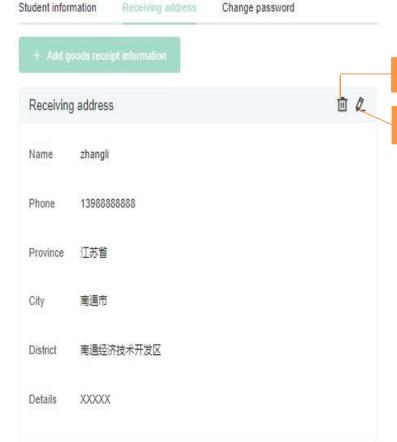
You can click on "Delete" and input new information if you need to re-do it

You can correct the information by clicking on the icon to the top right corner

When you have added the child information, please click "Pre-order". Please note: when you click "Pre-order", please check your child's basic information again.

Don't click "Buying retail goods",

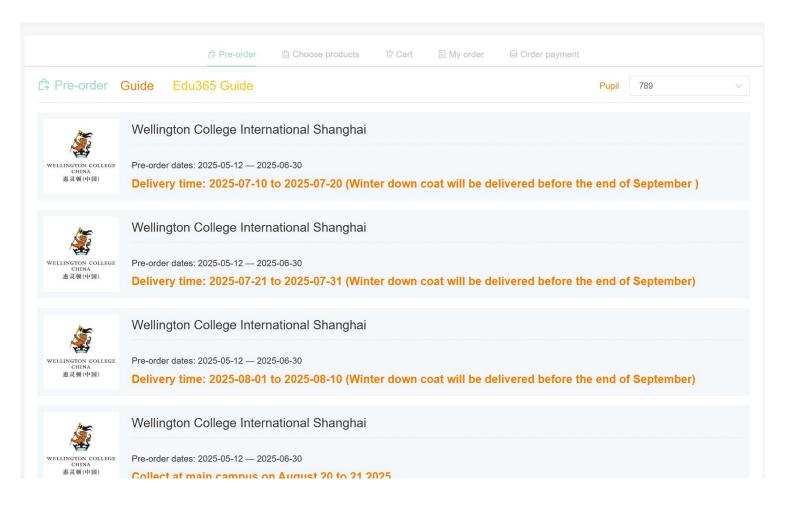
A My account



If you need to re-enter the mailing address, you can click the "delete" button to delete the information and re-add it

If you enter the address wrong, you car click here to modify

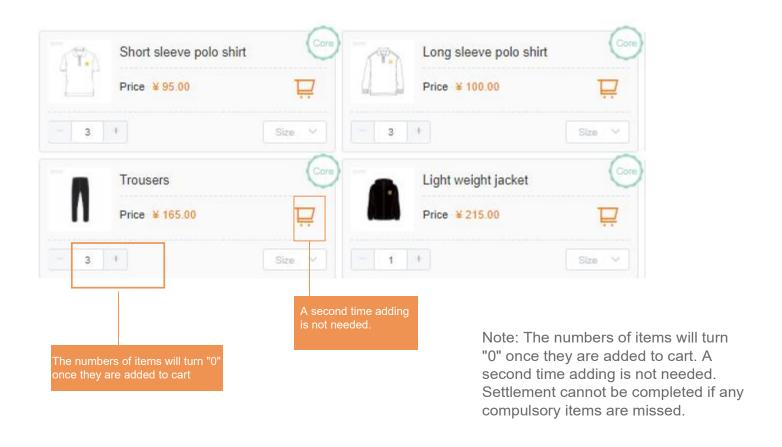
Mail to home, please fill in the correct home address and telephone number to prevent undelivered goods

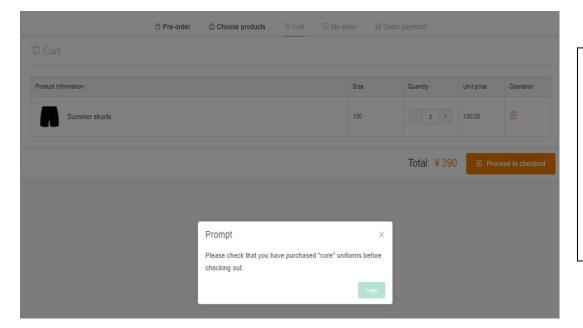


Please click the name of the school to enter the pre-sale commodity selection stage. If the name of the school is different from the student campus, please return to the personal center to modify the information and fill in the corresponding campus.

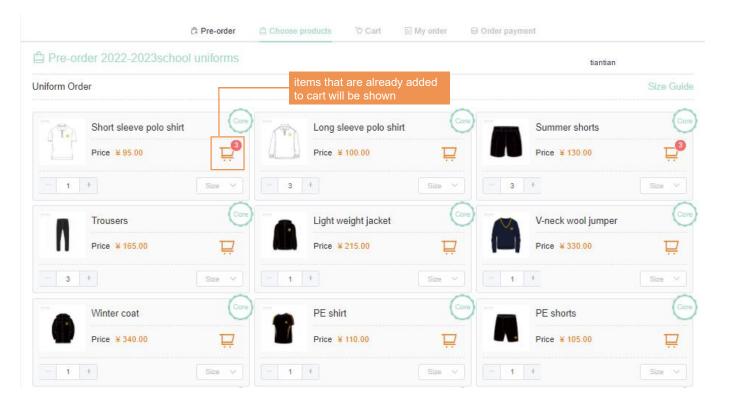
Note: Delivery to home by express. The commodity is over 2000RMB,including delivery.Lessthan 2000RMB, 8 RMB will be charged for express delivery.



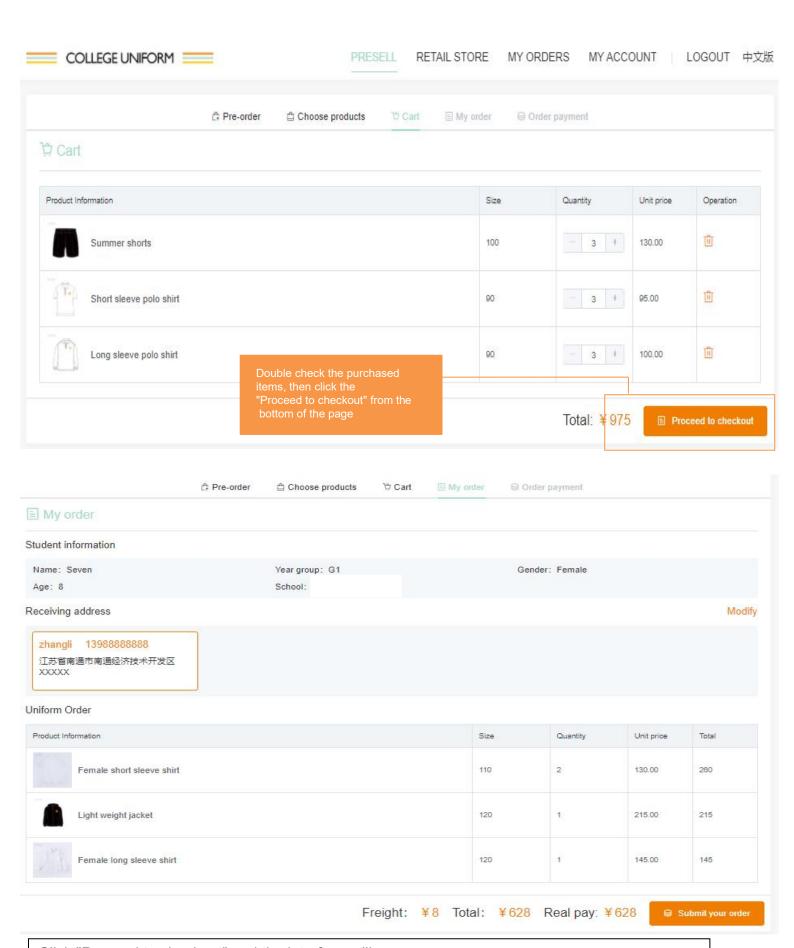




After adding the items to the cart, click to view the cart.
You can go back to the previous page to check whether all the products have been added to the shopping cart. If all the products have been purchased, please click "Proceed to checkout".



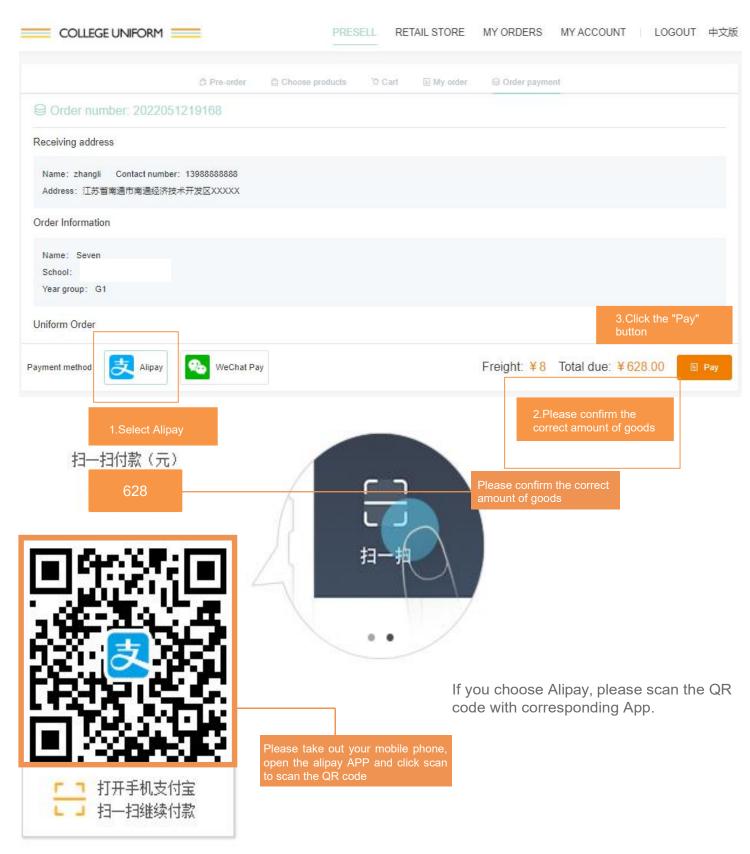
Note: When you are back on the page of "Pre-order", items that are already added to cart will be shown. There is no need to add them again in case repeat purchase happens.



Click "Proceed to checkout" and the interface will pop up.

Express home, please check the home address.

Please click "submit your order" after your home address and products are right.

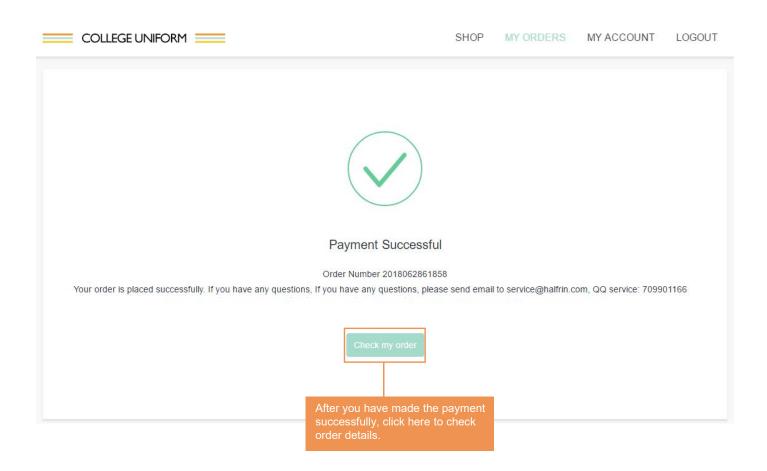


首次使用请下载手机支付宝

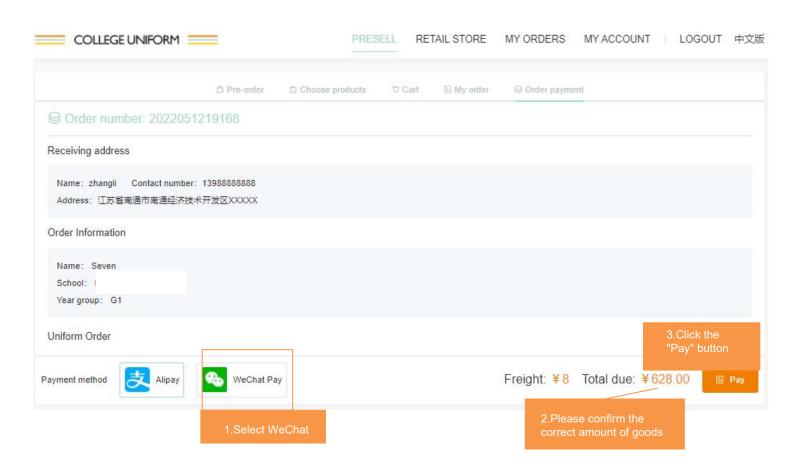




After your payment is successful, you will enter the waiting page and the page will automatically jump back to the merchant page.

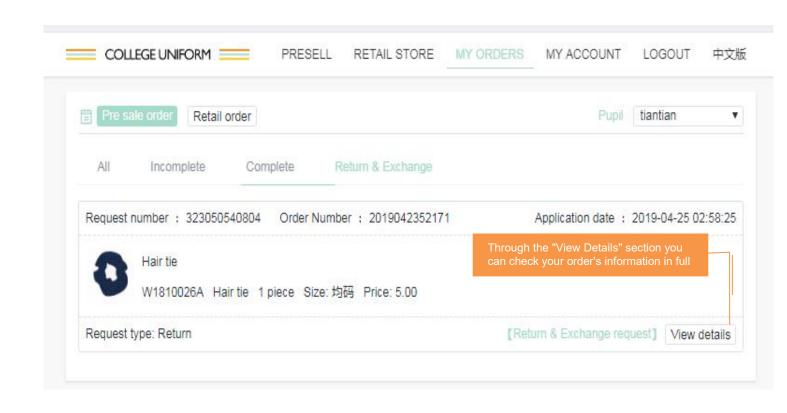


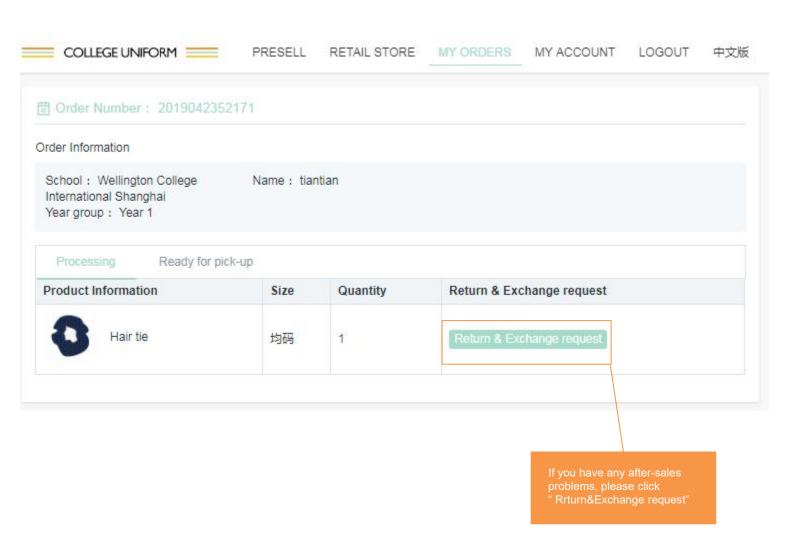
After the payment is successful, you can check the details of your order by clicking on "Check my order".



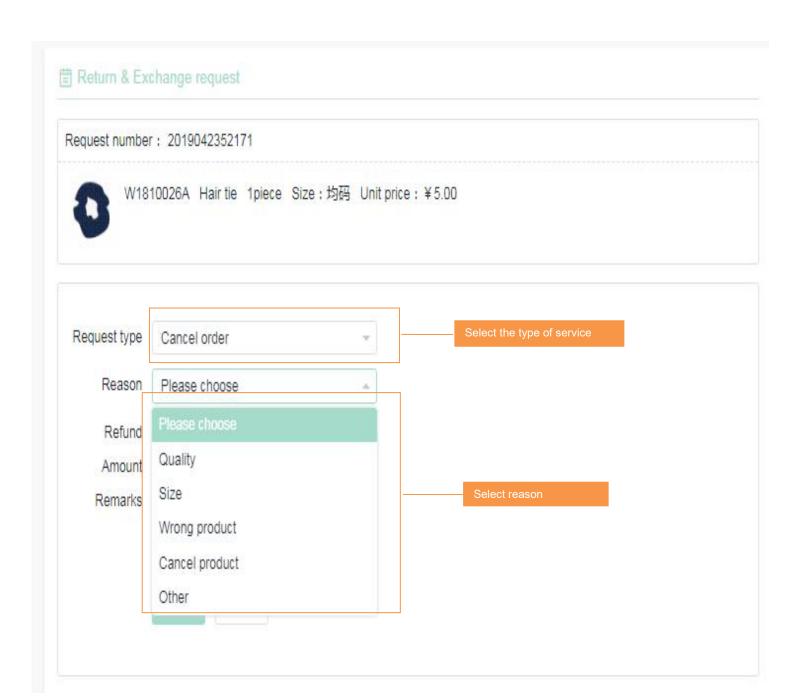
Order Number: 2018062861858



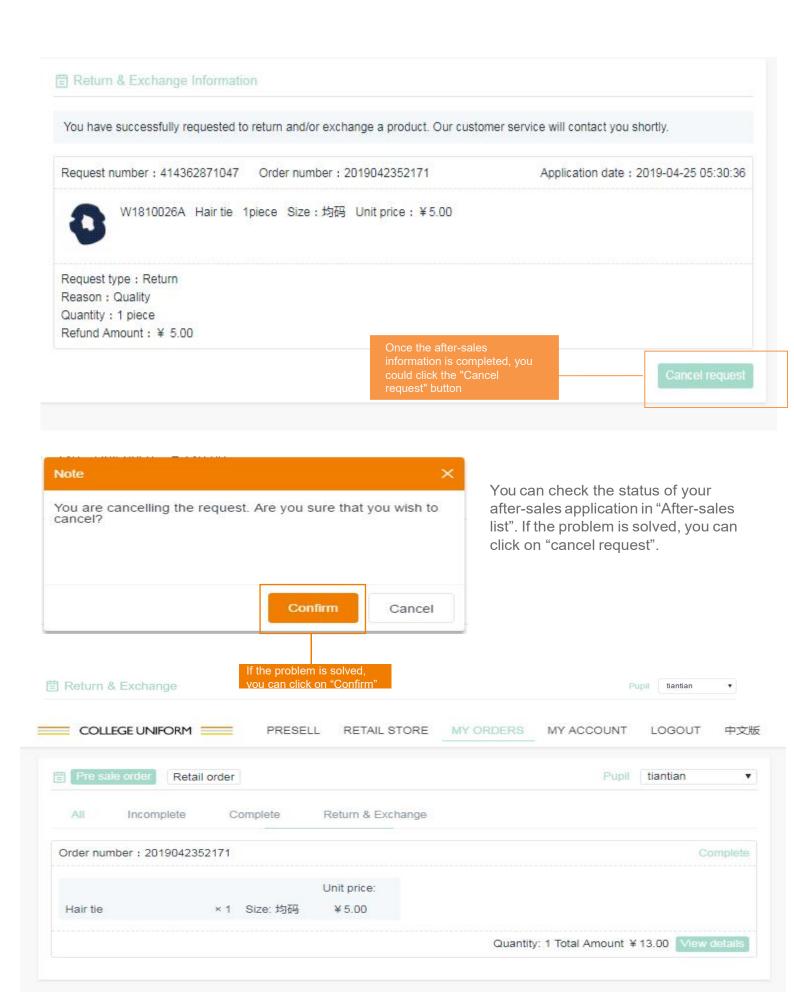




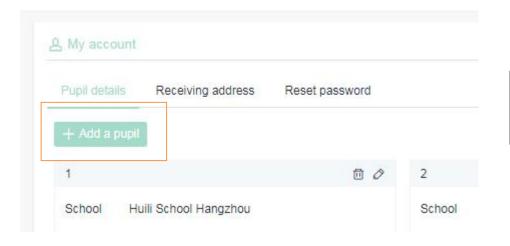
If you have any after-sales problems, please click "Return&Exchange request" that corresponds to relevant items in details of items.



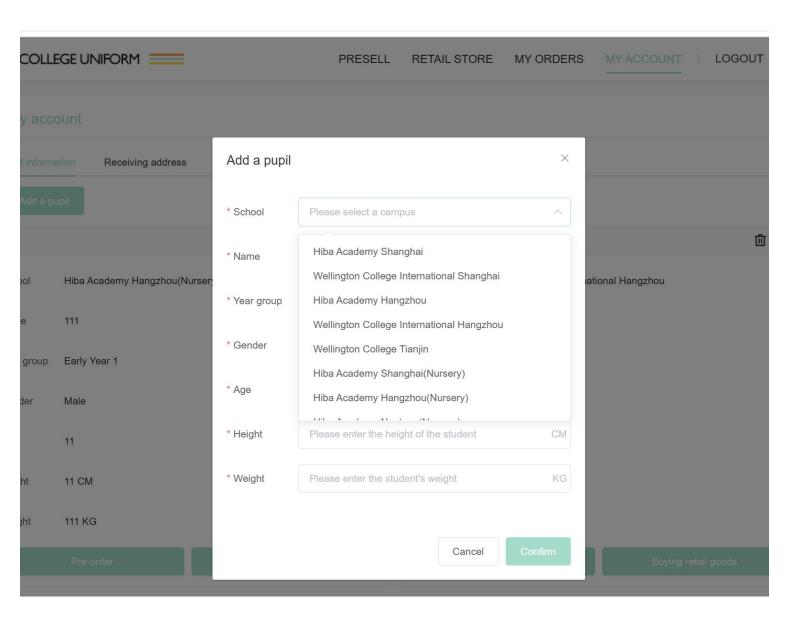
Halfrin will provide replacement services. Please choose your service type, reason and explanation, then click "submit". Please patiently wait for the result after you submit your after-sales service application. Note: As for the school uniform pre-order this time, replacement services are provided on the day of "School Uniform Week". Thereafter, you can consult the relevant school uniform shop for further information if your orders are placed online.



You can view your after sales information in the after sales section of your pre-order



You can add multiple students to individual centers, on different campuses



If you have multiple children in different campuses of Wellington in different year groups. Please add the student information, purchase the commodity. The procedure is the same as above.

General Information

1. What languages does our website support?

The website is available in both Chinese and English.

2. Where can you track your order

You may check the status of your order in "My orders" by logging in to online school uniform shop.

3. Can the order be canceled?

You can cancel unpaid orders. Once payment is successful, canceling online orders are not acceptable for now.

4. Delivery Method

The items you purchase will be directly shipped to the corresponding school uniform shop or your home address.

5. Payment Methods

Online shopping center accepts Alipay, Wechat.

- I.We provide replacement services for items within 30 days from the date of purchase:
- 2. The returned items must meet the following conditions:
- 1) Please keep the original receipt as the proof for replacement.
- 2) The original packaging needs to be kept intact; the swing tag must be present and visible; no stain or damage; not having been worn or washed; no modification or anything that would affect reselling.
- 3) We offer only replacement services for comparable items without any quality problems. E.g. short-sleeve Polo shirts can be exchanged with Polo shirts in different sizes instead of long-sleeve Polo shirt or any other items.
- 4) We don't offer replacement services for underclothes such as socks and swimming suits.
- 5) Halfrin provides paid maintenance services for man-made damage or normal wear and tear (only the labor cost and material cost will be charged). Items need to be sent back to Halfrin plant, and the time spent on repairing depends on the degree of damage. In this case, replacement services are not provided.
- 6) We don't offer replacement services for special order school uniforms if no quality problems occur.

For more details please consult school uniform shop.

School uniform shop

- 1. Try-on service you can try clothes on before payment to avoid replacements due to wrong sizes.
- 2. Payment Halfrin school uniform shop accepts cash, UnionPay cards, Wechat and Alipay.
- 3. Reservation services Halfrin provides tailor-made services for your child, plus 20% service fee. (We don't offer replacement services for tailor-made items if no quality problems occur).
- 4. Replacement services Please go to online school uniform shop for replacement policies.
- 5. Online shopping You can place your orders online and get your package of items at offline uniform store for free.
- 6.Repair services man-made damage or normal wear and tear (only the <code>labor</code> cost and material cost will be charged). Items need to be sent back to Halfrin plant, and the time spent on repairing
- depends on the degree of damage. In this case, replacement services are not provided.

Uniform Week Service

- 1. Please pre-order your uniform set for the new academic year and the package will be delivered to your desired address.
- 2. Parents and students can go to school to try on pre-ordered uniforms, apply for replacement services and consult during school uniform week.



Wash & care instructions

1. The dry cleaning







2. Washed by hand









The collar and cuff should not be rubbed too much and high temperature washing will make clothes shrink. After washing, stretch clothes out to dry. Please make sure to wash them without colored clothes.





High temperature washing will easily cause clothes to shrink. Thus cold water and professional wool detergent are required. After washing, stretch clothes out to dry. These two items are designed only for hand washing and dry cleaning.









Use neutral laundry detergent to wash gently by hand. Please do not twist clothes while washing.



You can use brushes with neutral laundry detergent to clean particular stains, repeat it till stains are removed. Do not use hot water, bleach or softener.

Wash & care instructions







Swimwear need to be immersed in water below 20 degrees Celsius and add a little neutral laundry detergent. 10 minutes later, you can rub them gently, rinse them and try them by hand. Afterwards, clothes can be placed in a cool place to dry out. Do avoid hot water, detergent, bleach, washing machine or direct sunlight. Do not use a dryer that may result in material damage and deformation of swimwear.







These items are not suitable for washing machine which may lead to deformation. Try to wash them by hand.

3. Clothes for washing machine













Do not use any bleaching ingredients or disinfectant detergent with bleaching ingredients.











These items can be washed by washing machine with cold water or by hand

Note:

Wash white clothes separately from colored ones.

All dark clothes should not be bleached. Please use neutral laundry detergent. Soaking time is usually about 15 minutes.

Notes for drying clothes: Do not expose clothes to the sun and place them inside out at ventilated places